

## **KEVA Sports Center Refund/Cancel Policy 2016**

In the event of a cancellation by the member after placement into a program has been reserved- a credit will remain on file for up to 365 days or an administration fee of 15% or \$10 (whichever is greater) will be applied to a refund check. There are no refunds or credits for missed programs or illnesses. If registration is cancelled with less than 14 calendar days prior to a program start date then an in house credit will be applied only (no cash refunds). A credit may be redeemed for a registration of a similar program (credits are not applicable to membership fees, renewals, merchandise, or food and beverage products). Once expired- the credit will no longer be redeemable. KEVA Sports Center reserves the right to modify, change, or update the cancellation policy without advance notice to members. Valid membership required for all programs.