



Sports League No Show, Rescheduling and Cancellation Policy

Effective 8/16/17

No Show Policy

In the event teams do not show up for their scheduled game and make no effort to contact KEVA, the following steps will be enforced.

1. Teams will be charged a \$25 fee. The \$25 will be added onto their team's invoice and will need to be paid prior to their team's next game. Their next game will not start until the balance is paid.
2. If this occurs twice in the same session, for the same team, the team will be ineligible for tournament play (for volleyball and basketball leagues) or their last game of the season will be removed from their schedule (for soccer leagues).

Rescheduling Policy

KEVA strives to make all teams' schedules as accommodating and equal as possible; this includes balancing early and late start times as well as minimizing alternate day games. We understand that conflicts arise and rescheduling becomes a possibility. Therefore, we offer the following options for those instances.

1. Teams will be given the chance to reschedule 1 game per session if necessary. Teams must contact KEVA at least 48 hours prior to their scheduled game in order for this to be accomplished. KEVA will then make every effort possible to accommodate a reschedule that works for both teams involved. Reschedules are not guaranteed and are dependent on availability.
2. Teams will not be allowed to reschedule a second game in the session. In this event, the game will result in a forfeit. Forfeiting team should still contact KEVA in advance to avoid having the No Show Policy take into effect. KEVA will then make an effort to find a team to take their place in the schedule so their opponent can still play.

* Games cancelled due to weather or facility closing will be rescheduled and do not count against teams' 1 rescheduling effort

Cancelling a Team Registration

Many of KEVA's leagues fill to capacity and we make every effort to register and accommodate as many teams as possible. If your team needs to cancel their registration, please keep the following in mind.

1. Teams cancelling 3 weeks (21 days) prior to the start of the session can receive a credit on their KEVA account or a check refund, minus 15% for administrative purposes
2. Teams cancelling 20 days or less prior to the start of the session have the option of keeping 50% of their total payments at that time as a credit on their KEVA account or receive a check refund, minus 15% for administrative purposes. KEVA retains the other 50% as a re-scheduling fee.