

## CAMP REFUND:

### Schools out and summer Camp

Refund Policy: KEVA Camp Refund Policy Complete payment of camp confirms registration and reserves placement in a KEVA camp. All refund requests must be made in writing via paper forms that can be picked up at the front desk or fill out the proper link from our website. If you cancel with 21 or more days notice there is a 15% cancellation fee applied to a cash or credit card refund or we can keep the entire amount on file as a store credit for future use within the following 365 days. If you cancel with less than 21 days of the camp starting a store credit (minus the 15%) will be applied for future use (no cash/credit card refunds). If cancellation occurs with less than 15 days and no medical note is provided, 50% of the original fee will be applied as a store credit. There are no refunds for missed days or partially missed weeks. There are no refunds in the case of weather emergencies as those are out of our control. Please note, store credits cannot be used for merchandise or food and beverage products. KEVA Sports Center reserves the right to modify or change this policy without advance customer notice. Valid membership required for all programs. Memberships are not refundable

### Summer Camp

Requesting a Change in Camp Registration: Any camp change request will charged a \$15.00 processing fee per change per camper starting on June 1st. Changes must be made two weeks in advance of the week currently enrolled in and all changes are subject to availability. If a change request cannot be accommodated, then normal refund policies are in effect. A change request for must be filled out via a paper form located at the front desk or fill out the proper link from our web site and turned into the Camp Director. Illnesses during camp: If a child communicates an illness or illness symptoms are observed parents/guardians will be notified via phone and updated on child's status. Children will be sent home immediately if they have a fever, vomit, have pink eye, or lice symptoms. There are no refunds for illnesses. Long term illnesses will require a doctor's note for any type or refund or credit. Memberships are not refundable.