

LEAGUE REFUND:

Complete payment of the \$300 league deposit confirms registration and reserves placement in a KEVA league. The deposit is non-refundable after midnight of the season's Early Bird Deadline date. If a refund is requested, the payment in excess of \$300 (or prior to the Early Bird Deadline, the full amount paid) will be subject to our refund policy. In the event of a refund request, a store credit will remain on file for the customer for up to 365 days for the entirety of the paid amount (prorated for elapsed program time). Alternatively, the member may receive a credit card or check refund, less the elapsed program time and an administration fee of 15% or \$10 (whichever is greater. If the amount is \$15 or less, the amount can only be used as store credit. There are no refunds due to illnesses or missed games. The store credit may be redeemed for a registration of a similar program per KEVA Sports Center's discretion. Once expired, the credit will no longer be redeemable. Customers or teams that are removed from KEVA programs for inappropriate conduct will not receive a refund or credit. Please note: credits cannot be used for Food and Beverage or Merchandise transactions. KEVA Sports Center reserves the right to modify, change, or update the cancellation policy without advance notice to customers. Valid membership required for all programs. Memberships are not refundable.