

## **Rental Refund Policy**

Unless otherwise noted on your contract, the following policies apply:

**Payment Schedule:** If rental dates are less than 60 days full payment is required. For longer rentals 50% Deposit due upon signing contract. Monthly Payments shall be made at the beginning of the month. Payment in full due 30 days from final rental. Tax will be applied unless a tax exempt form is completed prior to rental contract. No dates or rentals will be held until deposit is received.

**Cancellation Policy:** You may cancel your rental at any time. However, should a reservation be cancelled 60 or more days from the Rental date, a 25% fee of rental costs will apply. If a rental is cancelled between 30-59 days from the rental date, a 75% fee will apply; Rentals cancelled within 30 days will not receive a refund. KEVA Reserves the right to cancel or move rental areas as needed. We will contact you with as much notice as possible.

Keva reserves the right to refuse rental/service because of past due balances or unruly conduct. No refunds will be applied.