

Rental Refund Policy Unless otherwise noted on your contract, the following policies apply:

**Payment Schedule:** If rental dates are less than 60 days full payment is required. For longer rentals 50% Deposit due upon signing contract. Monthly Payments shall be made at the beginning of the month. Payment in full due 30 days from final rental.

Tax will be applied unless a tax exempt form is completed prior to rental contract.

No dates or rentals will be held until deposit is received.

**Cancellation Policy:** You may cancel your rental at any time. However, should a reservation be cancelled 60 or more days from the Rental date, a 25% fee of rental costs will apply. If a rental is cancelled between 30-59 days from the rental date, a 75% fee will apply; Rentals cancelled within 30 days will not receive a refund.

KEVA Reserves the right to cancel or move rental areas as needed. We will contact you with as much notice as possible. Keva reserves the right to refuse rental/service because of past due balances or unruly conduct. No refunds will be applied.

**Weather Policy:** All outdoor rentals will be held unless there is severe weather (thunder and lightning). Outdoor rentals will be held when there rain only. No refunds will be applied for rain. If there is serve weather outdoor rentals may move inside if there is space otherwise an in house credit will be applied for future use if there is no space inside or indoor space is not preferred.